Press release

DUAL promotes Scott Sayce to Group Chief Commercial Officer

26 March 2026

DUAL Group has announced the promotion of Scott Sayce to Group Chief Commercial Officer (CCO), reporting to Richard Clapham, CEO, DUAL Group effective from 1 April 2026. Sayce will also join the DUAL Group Executive Committee (GEC). Previously Group Chief Innovation Officer, Sayce joined DUAL in 2024.

Clapham said: “Scott has made a significant contribution to DUAL since he joined us two years ago, bringing with him a wealth of industry experience. Scott combines a deep understanding of underwriting with a truly commercial outlook. In his new role, he will continue to drive our innovation agenda as well as ensuring that our strategy remains focused on how we can add real and tangible value to our strategic partners. Most recently, Scott has collaborated closely with our regional teams to launch new global cyber capacity, which is now available in multiple geographies, offering better solutions for our brokers and their clients.

“I am particularly pleased we were able to fill this key role from within as it speaks to the quality of talent in DUAL. Scott will be joining the GEC, taking over the role of CCO from Darren Doherty who is retiring from DUAL after 8 years in the role, and a successful career spanning over 30 years in the insurance industry. We wish Darren all the very best for the next exciting chapter in his life.”

Sayce added: “This is a tremendous opportunity in a fantastic business, and I am proud to take up this opportunity to help drive our strategy and oversight of our new initiatives. DUAL has a dynamic, entrepreneurial environment where people are trusted to innovate, to take ownership and make a real impact and we will continue to focus on building stronger and deeper relationships with our strategic partners.”

ENDS

About DUAL

DUAL is driven by a mission to be the MGA of choice for brokers, clients and carriers, through provision of deep underwriting expertise and global distribution. DUAL Group is one of the world’s largest international underwriting agencies with $3.2bn of GWP.

DUAL’s investment in data and technology enables it to deliver over 70 products and services with speed and efficiency to 11,000 broker partners working with over 70 carrier partners worldwide.

Established in 1998, today DUAL has over 1,750 people in 21 countries across the Americas, Europe and Asia Pacific, and is one of Lloyd's' largest international coverholders.

Further information can be found at dualinsuance.com

Contact

DUALGroup@fticonsulting.com