Press release

DUAL North America Cyber strengthens market position, scaling up risk management offerings and appetite for large commercial risks

DUAL Cyber expands its appetite and reach – now offering primary coverage for businesses up to $1b, $10m limits as part of global strategy to support a broad variety of customers with a unified service model

DUAL North America ("DUAL") is significantly scaling its cyber and technology risk offerings through new strategic carrier partnerships and introducing upgraded risk management platform partnerships. This move reinforces DUAL's global strategy to deliver best-in-class risk management solutions while providing our partners with enhanced capacity and broader coverage options.

With this expansion, DUAL is now positioned to underwrite cyber and technology risks on a much larger scale. Primary coverage is now available for risks with revenues up to $1 billion, increased from $250 million, and policy limits have doubled from $5 million to $10 million. Excess coverage is available up to $15 million in limits for risks with revenues up to $5 billion.

DUAL's enhanced capabilities now enable underwriting across more than 700 NAIC codes, significantly increasing the growing customer demand for cyber solutions. DUAL Cyber will continue to focus on its core SME market, however now leaning in to the middle-market and large-market risks, delivering comprehensive solutions across a wide range of industry sectors.

Alongside expanded capacity, DUAL is enhancing its cyber risk management offering through the addition of KYND—a new partner providing active scanning, continuous monitoring, and detailed security insights. This addition complements DUAL's existing suite of proactive services, which includes 24/7 assistance and access to a panel of expert vendors for penetration testing and incident response. The KYND partnership is part of DUAL's global cyber strategy.

Lawrence Baldino, President – Cyber and Technology Risk, noted: "Our commitment to more than just a policy backed up with underwriting expertise and service hasn't changed—it's simply grown. As the risk management market expands, we're extending our capacity to serve larger, more complex risks while continuing to deliver the same trusted partnership and solutions our insureds count on."

Connie Germano, Chief Casualty Officer added: “Expanding the DUAL Cyber appetite to service a broader section of the marketplace is another example of how DUAL North America continues to develop the solutions our customers need.”

Scott Sayce, Group Chief Innovation Officer also commented: “DUAL Cyber continues its global evolution by empowering insureds with real-time, actionable insights to navigate today’s complex threat landscape and risk volatility. DUAL’s global scale, commitment to innovation, and bold vision for the cyber safe future are a testament to our client centric offerings”

This collaboration underscores DUAL’s ongoing focus on advancing cyber solutions and delivering technology-driven tools that enable brokers to provide smarter, data-led guidance to their clients.

This expansion positions DUAL as a leading choice for partners seeking broader coverage, higher limits, and unmatched cyber risk management support.